Housing First Toolkit

Table 2 Using Fidelity Indicators

HPS Fidelity Scale	Pathways Fidelity Self Assessment
Core Principles 1. Rapid housing with supports 2. Housing choice 3. Separating housing provision from other services 4. Integrated housing (security of tenure) 5. Tenancy rights and responsibilities (legal title to unit) 6. Reasonable (per cent of income) cost for housing 7. Housing support	*Housing Process and Structure* 1. How does program determine type of housing? 2. How does program determine neighbourhood? 3. Furniture assistance 4. Does program have access to affordable housing through subsidies? 5. Percentage of participant paying 30 per cent or less of income to rent 6. Time between enrolment and permanent housing 7. Housing type 8. What per cent of participants share a bedroom? *How Housing and Services are Related* 1. Requirements to access permanent housing 2. Requirement to stay in permanent housing 3. Tenancy rights and responsibilities (legal title to unit) 4. Components of lease agreement 5. Housing loss protocol 6. Rehousing protocol

HPS Fidelity Scale	Pathways Fidelity Self Assessment
Service Philosophy 1. Service choice 2. Participant-driven program and services 3. Contact with participants 4. Continuous services 5. Directly offers or brokers services 6. Selection of vulnerable populations	**_Service Philosophy_** 1. Determining the type, sequence, and intensity of services 2. Psychiatric treatment requirements 3. Substance use requirements 4. Approach to substance use 5. How does program promote adherence to treatment plan? 6. Components of treatment plan 7. Which life areas does the program address? **_Service Array_** 1. Services targeting independent living skills 2. Types of psychiatric services offered 3. Types of services available for substance use 4. Services available for paid employment opportunities 5. Services available for educational opportunities 6. Services available for volunteer opportunities 7. Services available for physical health issues 8. Paid peer specialist staff 9. Social integration services 10. Location of program services and opportunities for social integration 11. % of participants experience psychiatric hospitalization in last 6 months.
Team Structure/Human Resources 1. Low participant/staff ratio	**_Team Structure/Human Resources_** 1. Participant histories 2. Service staff caseload 3. Participant/staff ratio 4. Minimum face-to-face contact/month 5. Actual face-to-face contact/month 6. Frequency of staff plan/review meetings 7. Team meetings 8. Participant feedback opportunities